



Fiber For Our Future

SURVEY FOR TRI-CITY RESIDENTS

City of Residence: Batavia Geneva St Charles Served by Municipal Electric?

Of the following, which do you use in your home? Please mark all that apply:

- Computer with dial-up internet (phone/modem)
- Computer with DSL internet (via phone wire)
- Computer with Cable modem internet
- Provider _____
- Non-Digital (analog) cable television
- Digital cable television
- High Definition Television (HDTV)
- Satellite television (Dish / DirecTV)

Rate your experience in the last year with:

Very bad Bad Good Very Good

	Very bad	Bad	Good	Very Good
Cable Service – Overall:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cable Service – Cost:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cable Service – Customer Service:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cable Service – Programming:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cable Service – Service Interruptions:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Telephone Service – Overall:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Telephone Service – Cost:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Telephone Service – Customer Service:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Telephone Service – Service Interruptions:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Internet Provider – Cost:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Internet Provider – Customer Service:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Internet Provider – Service Interruptions:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Some municipalities provide cable TV, internet access, and telephone service over high speed fiber cables for their residents. Have you heard about this type of service? Yes No

The Tri-cities own their own electrical services and have provided quality services for 108 years. Would you like the additional opportunity to purchase cable TV, high speed internet, AND/OR telephone service (in any combination) from your municipality? Yes No more information

If no, why not?

- Cost
- Tax Concerns
- Customer Service
- "Big Brother"
- Gov't shouldn't compete w/ private industry
- Other _____

Please tell us if you are currently aware of the following FACTS:

I am Aware Not Aware

	I am Aware	Not Aware
The Tricity gov'ts had a broadband referendum on last year's ballot.	<input type="checkbox"/>	<input type="checkbox"/>
High-speed internet is unavailable to many businesses in the Tricities.	<input type="checkbox"/>	<input type="checkbox"/>
Tricity gov't buildings, schools & electric substations already HAVE fiber.	<input type="checkbox"/>	<input type="checkbox"/>
SBC is lobbying to have municipal phone companies declared illegal.	<input type="checkbox"/>	<input type="checkbox"/>
Highspeed internet/phone service attracts new businesses to the area.	<input type="checkbox"/>	<input type="checkbox"/>
Comcast holds a monopoly on local cable service.	<input type="checkbox"/>	<input type="checkbox"/>
Large corporations are outsourcing customer service to India / Asia.	<input type="checkbox"/>	<input type="checkbox"/>
With Fiber, you could see a doctor via live video feed (telemedicine).	<input type="checkbox"/>	<input type="checkbox"/>
A Tricity broadband utility would force SBC & Comcast to lower rates.	<input type="checkbox"/>	<input type="checkbox"/>
SBC wants to raise line-rates – forcing other providers out of the market.	<input type="checkbox"/>	<input type="checkbox"/>
SBC and Comcast spent thousands of dollars to defeat last year's referendum by spreading lies and misinformation about municipal broadband utilities in other states.	<input type="checkbox"/>	<input type="checkbox"/>
With Fiber, students can attend/participate in classes via live video feed.	<input type="checkbox"/>	<input type="checkbox"/>
You could select any, all or none of the Tricity broadband utility services.	<input type="checkbox"/>	<input type="checkbox"/>



Fiber For Our Future

Fiber For Our Future is a grassroots organization dedicated to getting **choice** and **state of the art** communications services for Tricity residents and businesses. Our motto "True Local Service, True Local Accountability and Your Money Stays Here!" highlights our dissatisfaction with current 'service' providers and our resolve to bring responsibility and control back to the Tricities.

If you would like to help us move the Tricities into a new era of technological opportunities, lower costs for our residents & businesses, real competition, and real quality of life impacts for ALL ages (from internet gamers to elderly shut-ins), PLEASE consider joining us!

How can we contact you? (please check preferred contact method)

Name: _____ Address: _____

Phone: _____ E-mail address: _____

I would be willing to attend a meeting or local 'coffee' to get more information on municipal broadband services.

Other Comments: _____